

Towards Mindful Case Study Research in IS: A Critical Analysis of the Past Ten Years

List of all analysed case studies:

- AGERFALK PJ and FITZGERALD B (2008) Outsourcing to an Unknown Workforce: Exploring Opensourcing as a Global Sourcing Strategy. *MIS Quarterly* 32(2), pp 385–409.
- AKKERMANNNS H and VAN HELDEN K (2002) Vicious and virtuous cycles in ERP implementation: a case study of interrelations between critical success factors. *European Journal of Information Systems* 11(1), pp 35–46.
- ALAVI M, KAYWORTH TR and LEIDNER DE (2005) An Empirical Examination of the Influence of Organizational Culture on Knowledge Management Practices. *Journal of Management Information Systems* 22(3), pp 191–224.
- ALLEN D, KERN T and MATTISON D (2002) Culture, power and politics in ICT outsourcing in higher education institutions. *European Journal of Information Systems* 11(2), pp 159–173.
- ALVAREZ R (2008) Examining technology, structure and identity during an Enterprise System implementation. *Information Systems Journal* 18(2), pp 203–224.
- AMRANI RE, ROWE F and GEFFROY-MARONNAT B (2006) The effects of enterprise resource planning implementation strategy on cross-functionality. *Information Systems Journal* 16(1), pp 79–104.
- ANG S and SLAUGHTER SA (2001) Work Outcomes and Job Design for Contract Versus Permanent Information Systems Professionals on Software Development Teams. *MIS Quarterly* 25(3), pp 321–350.
- ARNOTT D (2004) Decision support systems evolution: framework, case study and research agenda. *European Journal of Information Systems* 13(4), pp 247–259.
- ARNOTT D (2006) Cognitive biases and decision support systems development: a design science approach. *Information Systems Journal* 16(1), pp 55–78.
- ASH CG and BURN JM (2003) Assessing the benefits from e-business transformation through effective enterprise management. *European Journal of Information Systems* 12(4), pp 297–308.
- ASHURST C, DOHERTY NF and PEPPARD J (2008) Improving the impact of IT development projects: the benefits realization capability model. *European Journal of Information Systems* 17(4), pp 352–370.
- AUBERT BA, BARKI H, PATRY M and ROY V (2008) A multi-level, multi-theory perspective of information technology implementation. *Information Systems Journal* 18(1), pp 45–72.
- AVGEROU C (2001) The significance of context in information systems and organizational change. *Information Systems Journal* 11(1), pp 43–63.
- AVGEROU C and MCGRATH K (2007) Power, Rationality, and the Art of Living Through Socio-Technical Change. *MIS Quarterly* 31(2), pp 295–315.
- AYAL M and SEIDMANN A (2009) An Empirical Investigation of the Value of Integrating Enterprise Information Systems: The Case of Medical Imaging Informatics. *Journal of Management Information Systems* 26(2), pp 43–68.
- AZAD B and KING N (2008) Enacting computer workaround practices within a medication dispensing system. *European Journal of Information Systems* 17(3), pp 264–278.
- BAARS H, GILLE D and STRÜKER J (2009) Evaluation of RFID applications for logistics: a framework for identifying, forecasting and assessing benefits. *European Journal of Information Systems* 18(6), pp 578–591.
- BACH PM and CARROLL JM (2010) Characterizing the Dynamics of Open User Experience Design: The Cases of Firefox and OpenOffice. org. *Journal of the Association for Information Systems* 11(12), pp 902–925.

- BACKHOUSE J, HSU CW and SILVA L (2006) Circuits of Power in Creating de jure Standards: Shaping an International Information Systems Security Standard. *MIS Quarterly* 30(Special Issue), pp 413–438.
- BALA H and VENKATESH V (2007) Assimilation of Interorganizational Business Process Standards. *Information Systems Research* 18(3), pp 340–362.
- BALDWIN LP, IRANI Z and PETER E. D. LOVE (2001) Outsourcing information systems: drawing lessons from a banking case study. *European Journal of Information Systems* 10(1), pp 15–24.
- BANDARA W, GABLE GG and ROSEMAN M (2005) Factors and measures of business process modelling: model building through a multiple case study. *European Journal of Information Systems* 14(4), pp 347–360.
- BANKER RD, CHANG H and KAO Y (2010) Evaluating cross-organizational impacts of information technology – an empirical analysis. *European Journal of Information Systems* 19(2), pp 153–167.
- BARRETT M and SCOTT S (2004) Electronic trading and the process of globalization in traditional futures exchanges: a temporal perspective. *European Journal of Information Systems* 13(1), pp 65–79.
- BARTIS E and MITEV N (2008) A multiple narrative approach to information systems failure: a successful system that failed. *European Journal of Information Systems* 17(2), pp 112–124.
- BASKERVILLE R and PRIES-HEJE J (2001) A multiple-theory analysis of a diffusion of information technology case. *Information Systems Journal* 11(3), pp 181–212.
- BASKERVILLE R and PRIES-HEJE J (2004) Short cycle time systems development. *Information Systems Journal* 14(3), pp 237–264.
- BEAUDRY A and PINSONNEAULT A (2005) Understanding User Responses to Information Technology: A Coping Model of User Adaptation. *MIS Quarterly* 29(3), pp 493–524.
- BÉLAGER F and ALLPORT CA (2008) Collaborative technologies in knowledge telework: an exploratory study. *Information Systems Journal* 18(1), pp 101–121.
- BENAROCHE M, JEFFREY M, KAUFFMAN RJ and SHAH S (2007) Option- Based Risk Management: A Field Study of Sequential Information Technology Investment Decisions. *Journal of Management Information Systems* 24(2), pp 103–140.
- BENAROCHE M, LICHTENSTEIN Y and ROBINSON K (2006) Real Options in Information Technology Risk Management: An Empirical Validation of Risk-Option Relationships. *MIS Quarterly* 30(4), pp 827–864.
- BERENTE N, GAL U and YOO Y (2010) Dressage, control, and enterprise systems: the case of NASA's Full Cost initiative. *European Journal of Information Systems* 19(1), pp 21–34.
- BERGER H and BEYNON-DAVIES P (2009) The utility of rapid application development in large-scale, complex projects. *Information Systems Journal* 19(6), pp 549–570.
- BERGMAN M, LYYTINEN K and MARK G (2007) Boundary Objects in Design: An Ecological View of Design Artifacts. *Journal of the Association for Information Systems* 8(11), pp 546–568.
- BHATTACHERJEE A and PREMKUMAR G (2004) Understanding Changes in Belief and Attitude Toward Information Technology Usage: A Theoretical Model and Longitudinal Test. *MIS Quarterly* 28(2), pp 229–254.
- BHATTACHERJEE A and SANFORD C (2006) Influence Processes for Information Technology Acceptance: An Elaboration Likelihood Model. *MIS Quarterly* 30(4), pp 805–825.
- BJØRN P, BURGOYNE S, CROMPTON V, MACDONALD T, PICKERING B and MUNRO S (2009) Boundary factors and contextual contingencies: configuring electronic templates for healthcare professionals. *European Journal of Information Systems* 18(5), pp 428–441.
- BJØRN P and NGWENYAMA O (2009) Virtual team collaboration: building shared meaning, resolving breakdowns and creating translucence. *Information Systems Journal* 19(3), pp 227–253.
- BONDAROUK TV (2006) Action-oriented group learning in the implementation of information technologies: results from three case studies. *European Journal of Information Systems* 15(1), pp 42–53.
- BOONSTRA A (2003) Structure and analysis of IS decision-making processes. *European Journal of Information Systems* 12(3), pp 195–209.
- BOONSTRA A, BODDY D and BELL S (2008) Stakeholder management in IOS projects: analysis of an attempt to implement an electronic patient file. *European Journal of Information Systems* 17(2), pp 100–111.

- BOONSTRA A and VAN OFFENBEEK M (2010) Towards consistent modes of e-health implementation: structural analysis of a telecare programme/ s limited success. *Information Systems Journal* 20(6), pp 537–561.
- BÖRJESSON A, MARTINSSON F and TIMMERAS M (2006) Agile improvement practices in software organizations. *European Journal of Information Systems* 15(2), pp 169–182.
- BOWEN PL, HEALES J and VONGPHAKDI MT (2002) Reliability factors in business software: volatility, requirements and end-users. *Information Systems Journal* 12(3), pp 185–213.
- BRAA J, HANSETH O, HEYWOOD A, MOHAMMED W and SHAW V (2007) Developing Health Information Systems in Developing Countries: The Flexible Standards Strategy. *MIS Quarterly* 31(2), pp 381–402.
- BRAGANZA A, HACKNEY R and TANUDJOJO S (2009) Organizational knowledge transfer through creation, mobilization and diffusion: a case analysis of InTouch within Schlumberger. *Information Systems Journal* 19(5), pp 499–522.
- BRAGGE J and MERISALO-RANTANEN H (2009) Engineering E-Collaboration Processes to Obtain Innovative End-User Feedback on Advanced Web-Based Information Systems. *Journal of the Association for Information Systems* 10(3), pp 196–220.
- BROWN DH and LOCKETT N (2004) Potential of critical e-applications for engaging SMEs in e-business: a provider perspective. *European Journal of Information Systems* 13(1), pp 21–34.
- BRUQUE-CÁMARA S, VARGAS-SAÑCHEZ A and M. JESU´S HERNÁNDEZ-ORTIZ (2004) Organizational determinants of IT adoption in the pharmaceutical distribution sector. *European Journal of Information Systems* 13(2), pp 133–146.
- BUNDUCHI R (2005) Business relationships in internet-based electronic markets: the role of goodwill trust and transaction costs. *Information Systems Journal* 15(4), pp 321–341.
- BUSQUETS J (2010) Orchestrating Smart Business Network dynamics for innovation. *European Journal of Information Systems* 19(4), pp 481–493.
- BUTLER T (2003) An institutional perspective on developing and implementing intranet- and internetbased information systems. *Information Systems Journal* 13(3), pp 209–231.
- BUTLER T and MURPHY C (2007) Understanding the design of information technologies for knowledge management in organizations: a pragmatic perspective. *Information Systems Journal* 17(2), pp 143–163.
- BYGSTAD B, NIELSEN PA and MUNKVOLD BE (2010) Four integration patterns: a socio-technical approach to integration in IS development projects. *Information Systems Journal* 20(1), pp 53–80.
- CALDEIRA MM and WARD JM (2003) Using resource-based theory to interpret the successful adoption and use of information systems and technology in manufacturing small and medium-sized enterprises. *European Journal of Information Systems* 12(2), pp 127–141.
- CALDEIRA MM and WARD JM (2002) Understanding the successful adoption and use of IS/IT in SMEs: an explanation from Portuguese manufacturing industries. *Information Systems Journal* 12(2), pp 121–152.
- CAO L, MOHAN K, XU P and RAMESH B (2009) A framework for adapting agile development methodologies. *European Journal of Information Systems* 18(4), pp 332–343.
- CARUGATI A (2008) Information system development activities and inquiring systems: an integrating framework. *European Journal of Information Systems* 17(2), pp 143–155.
- CECIL ENG HUANG CHUA, WAREHAM J and ROBey D (2007) The Role of Online Trading Communities in Managing Internet Auction Fraud. *MIS Quarterly* 31(4), pp 759–781.
- CHAE B and POOLE MS (2005) The surface of emergence in systems development: agency, institutions, and large-scale information systems. *European Journal of Information Systems* 14(1), pp 19–36.
- CHAISSON MW and GREEN LW (2007) Questioning the IT artefact: user practices that can, could, and cannot be supported in packaged-software designs. *European Journal of Information Systems* 16(5), pp 542–554.
- CHAKRABORTY S, SARKER S and SARKER S (2010) An Exploration into the Process of Requirements Elicitation: A Grounded Approach. *Journal of the Association for Information Systems* 11(4), pp 212–249.
- CHANG HH (2006) Technical and management perceptions of enterprise information system importance, implementation and benefits. *Information Systems Journal* 16(3), pp 263–292.

- CHANG H, WANG K and CHIU I (2008) Business-IT fit in e-procurement systems: evidence from high-technology firms in China. *Information Systems Journal* 18(4), pp 381-404.
- CHARKI MH and JOSSEERAND E (2008) Online Reverse Auctions and the Dynamics of Trust. *Journal of Management Information Systems* 24(4), pp 175-197.
- CHO S and MATHIASSEN L (2007) The role of industry infrastructure in telehealth innovations: a multi-level analysis of a telestroke program. *European Journal of Information Systems* 16(6), pp 738-750.
- CHO S, MATHIASSEN L and NILSON A (2008) Contextual dynamics during health information systems implementation: an event-based actor-network approach. *European Journal of Information Systems* 17(6), pp 614-630.
- CHOUDHURY V and SABHERWAL R (2003) Portfolios of Control in Outsourced Software Development Projects. *Information Systems Research* 14(3), pp 291-314.
- CHRISTIAANSE E and N. VENKATRAMAN: BEYOND SABRE (2002) An Empirical Test of Expertise Exploitation in Electronic Channels. *MIS Quarterly* 26(1), pp 15-38.
- CHU C and SMITHSON S (2007) E-business and organizational change: a structural approach. *Information Systems Journal* 17(4), pp 369-389.
- CHU T and ROBEY D (2008) Explaining changes in learning and work practice following the adoption of online learning: a human agency perspective. *European Journal of Information Systems* 17(1), pp 79-98.
- CHUA CEH and YEOW AYK (2010) Artifacts Actors and Interactions in the Cross-Project Coordination Practices of Open-Source Communities. *Journal of the Association for Information Systems* 11(12), pp 838-867.
- CLEGG B and SHAW D (2008) Using process-oriented holonic (PrOH) modelling to increase understanding of information systems. *Information Systems Journal* 18(5), pp 447-477.
- CONBOY K (2010) Project failure en masse: a study of loose budgetary control in ISD projects. *European Journal of Information Systems* 19(3), pp 273-287.
- COTTELEER MJ and BENDOLY E (2006) Order Lead-Time Improvement Following Enterprise Information Technology Implementation: An Empirical Study. *MIS Quarterly* 30(3), pp 643-660.
- COUNIHAN A, FINNEGAN P and SAMMON D (2002) Towards a framework for evaluating investments in data warehousing. *Information Systems Journal* 12(4), pp 321-338.
- COUSINS KC, ROBEY D and ZIGURS I (2007) Managing strategic contradictions in hybrid teams. *European Journal of Information Systems* 16(4), pp 460-478.
- CRAGG PB (2002) Benchmarking information technology practices in small firms. *European Journal of Information Systems* 11(4), pp 267-282.
- CURRIE W and SELTSIKAS P (2001) Exploring the supply-side of IT outsourcing: evaluating the emerging role of application service providers. *European Journal of Information Systems* 10(3), pp 123-134.
- DANIEL EM and WILSON HN (2003) The role of dynamic capabilities in e-business transformation. *European Journal of Information Systems* 12(4), pp 282-296.
- DAVIDSON EJ (2002) Technology Frames and Framing: A Socio-Cognitive Investigation of Requirements Determination. *MIS Quarterly* 26(4), pp 329-358.
- DAVIDSON E and CHIASSON M (2005) Contextual influences on technology use mediation: a comparative analysis of electronic medical record systems. *European Journal of Information Systems* 14(1), pp 6-18.
- DAVIDSON EJ and CHISMAR WG (2007) The Interaction of Institutionally Triggered and Technology-Triggered Social Structure Change: An Investigation of Computerized Physician Order Entry. *MIS Quarterly* 31(4), pp 739-758.
- DAY J, JUNGLAS I and SILVA L (2009) Information Flow Impediments in Disaster Relief Supply Chains. *Journal of the Association for Information Systems* 10(8), pp 637-660.
- DENNIS AR and GARFIELD MJ (2003) The Adoption and Use of GSS in Project Teams: Toward More Participative Processes and Outcomes. *MIS Quarterly* 27(2), pp 289-323.
- DETLOR B (2003) Internet-based information systems use in organizations: an information studies. *Information Systems Journal* 13(2), pp 113-132.

- DIBBERN J, WINKLER J and HEINZL A (2008) Explaining Variations in Client Extra Costs Between Software Projects Offshored to India. *MIS Quarterly* 32(2), pp 333–366.
- DICKEY MH and BURNETT G (2007) Do You Read Me ? Perspective Making and Perspective Taking in Chat Communities. *Journal of the Association for Information Systems* 8(1), pp 47-70.
- DOHERTY NF, COOMBS CR and LOAN-CLARKE J (2006) A re-conceptualization of the interpretive flexibility of information technologies: redressing the balance between the social and the technical. *European Journal of Information Systems* 15(6), pp 569–582.
- DOOLIN B (2004) Power and resistance in the implementation of a medical management information system. *Information Systems Journal* 14(4), pp 343–362.
- DUANE A and FINNEGAN P (2003) Managing empowerment and control in an intranet environment. *Information Systems Journal* 13(2), pp 133–158.
- DUHAN S, LEVY M and POWELL P (2001) Information systems strategies in knowledge-based SMEs: the role of core competencies. *European Journal of Information Systems* 10(1), pp 25–40.
- DURCIKOVA A and GRAY P (2009) How Knowledge Processes Affect Knowledge Contribution. *Journal of Management Information Systems* 25(4), pp 81–107.
- ERAT P, DESOUSA KC, SCHÄFER-JUGEL A and KURZAWA M (2006) Business customer communities and knowledge sharing: exploratory study of critical issues. *European Journal of Information Systems* 15(5), pp 511–524.
- ERIC T. K. LIM, PAN SL and TAN CW (2005) Managing user acceptance towards enterprise resource planning (ERP) systems – understanding the dissonance between user expectations and managerial policies. *European Journal of Information Systems* 14(2), pp 135–149.
- ESPINOSA JA, CUMMINGS JN, WILSON JM and PEARCE BM (2003) Team Boundary Issues Across Multiple Global Firms. *Journal of Management Information Systems* 19(4), pp 157–190.
- ESPINOSA JA, SLAUGHTER SA, KRAUT RE and HERBSLEB JD (2007) Team Knowledge and Coordination in Geographically Distributed Software Development. *Journal of Management Information Systems* 24(1), pp 135–169.
- FANG Y and NEUFELD D (2009) Understanding Sustained Participation in Open Source Software Projects. *Journal of Management Information Systems* 25(4), pp 9–50.
- FAYARD A and DESANCTIS G (2008) Kiosks, Clubs and Neighborhoods: The Language Games of Online Forums. *Journal of the Association for Information Systems* 9(10), pp 677-705.
- FAYARD A and DESANCTIS G (2010) Enacting language games: the development of a sense of ‘we-ness’ in online forums. *Information Systems Journal* 20(4), pp 383–416.
- FELLER J, FINNEGAN P, FITZGERALD B and HAYES J (2008) From Peer Production to Productization: A Study of Socially Enabled Business Exchanges in Open Source Service Networks. *Information Systems Research* 19(4), pp 475–493.
- FENEMA PC, KOPPIUS OR and PETER J. VAN BAALEN (2007) Implementing packaged enterprise software in multi-site firms: intensification of organizing and learning. *European Journal of Information Systems* 16(5), pp 584–598.
- FERNELEY E and LIGHT B (2006) Secondary user relations in emerging mobile computing environments. *European Journal of Information Systems* 15(3), pp 301–306.
- FERNELEY EH and SOBREPÉREZ P (2006) Resist, comply or workaround? An examination of different facets of user engagement with information systems. *European Journal of Information Systems* 15(4), pp 345–356.
- FITZGERALD B, HARTNETT G and CONBOY K (2006) Customising agile methods to software practices at Intel Shannon. *European Journal of Information Systems* 15(2), pp 200–213.
- FITZGERALD G and RUSSO NL (2005) The turnaround of the London Ambulance Service Computer-Aided Despatch system (LASCAD). *European Journal of Information Systems* 14(3), pp 244–257.
- FRUHLING A and VREEDE G DE (2006) Field Experiences with eXtreme Programming: Developing an Emergency Response System. *Journal of Management Information Systems* 22(4), pp 39–68.

- GAL U, LYYTINEN K and YOO Y (2008) The dynamics of IT boundary objects, information infrastructures, and organizational identities: the introduction of 3D modeling technologies into the architecture, engineering, and construction industry. *European Journal of Information Systems* 17(3), pp 290–304.
- GALLIVAN MJ and KEIL M (2003) The user–developer communication process: a critical case study. *Information Systems Journal* 13(1), pp 37–68.
- GAO P (2005) Using actor-network theory to analyse strategy formulation. *Information Systems Journal* 15(3), pp 255–275.
- GAO P (2007) Counter-networks in standardization: a perspective of developing countries. *Information Systems Journal* 17(4), pp 391–420.
- GARUD R and KUMARASWAMY A (2005) Vicious and Virtuous Circles in the Management of Knowledge: The Case of Infosys Technologies. *MIS Quarterly* 29(1), pp 9–33.
- GASSON S (2006) A genealogical study of boundary-spanning IS design. *European Journal of Information Systems* 15(1), pp 26–41.
- GEFEN D and RIDINGS CM (2002) Implementation Team Responsiveness and User Evaluation of Customer Relationship Management: A Quasi-Experimental Design Study of Social Exchange Theory. *Journal of Management Information Systems* 19(1), pp 47–69.
- GENGATHAREN DE and STANDING C (2005) A framework to assess the factors affecting success or failure of the implementation of government-supported regional e-marketplaces for SMEs. *European Journal of Information Systems* 14(4), pp 417–433.
- GERMONPREZ M, HOVORKA D and COLLOPY F (2007) A Theory of Tailorable Technology Design. *Journal of the Association for Information Systems* 8(6), pp 351–367.
- GOODE S and GREGOR S (2009) Rethinking organisational size in IS research: meaning, measurement and redevelopment. *European Journal of Information Systems* 18(1), pp 4–25.
- GOSAIN S, LEE Z and KIM Y (2005) The management of cross-functional inter-dependencies in ERP implementations: emergent coordination patterns. *European Journal of Information Systems* 14(4), pp 371–387.
- GOULIELMOS M (2004) Systems development approach: transcending methodology. *Information Systems Journal* 14(4), pp 363–386.
- GRIMSLEY M and MEEHAN A (2007) e-Government information systems: Evaluation-led design for public value and client trust. *European Journal of Information Systems* 16(2), pp 134–148.
- GWILLIM D, DOVEY K and WIEDER B (2005) The politics of post-implementation reviews. *Information Systems Journal* 15(4), pp 307–319.
- HACKNEY R, JONES S and LÖSCH A (2007) Towards an e-Government efficiency agenda: the impact of information and communication behaviour on e-Reverse auctions in public sector procurement. *European Journal of Information Systems* 16(2), pp 178–191.
- HÄKKINEN L and HILMOLA O (2008) ERP evaluation during the shakedown phase: lessons from an after-sales division. *Information Systems Journal* 18(1), pp 73–100.
- HANISCH J and CORBITT B (2007) Impediments to requirements engineering during global software development. *European Journal of Information Systems* 16(6), pp 793–805.
- HANSETH O, JACUCCI E, GRISOT M and AANESTAD M (2006) Reflexive Standardization: Side Effects and Complexity in Standard Making. *MIS Quarterly* 30(Special Issue), pp 563–581.
- HARDGRAVE BC, DAVIS FD and RIEMENSCHNEIDER CK (2003) Investigating Determinants of Software Developers' Intentions to Follow Methodologies. *Journal of Management Information Systems* 20(1), pp 123–151.
- HARRIS ML, COLLINS RW and HEVNER AR (2009) Control of Flexible Software Development Under Uncertainty. *Information Systems Research* 20(3), pp 400–419.
- HATZAKIS T, LYCETT M, MACREDIE RD and MARTIN VA (2005) Towards the development of a social capital approach to evaluating change management interventions. *European Journal of Information Systems* 14(1), pp 60–74.

- HEEKS R and STANFORTH C (2007) Understanding e-Government project trajectories from an actor-network perspective. *European Journal of Information Systems* 16(2), pp 165–177.
- HENFRIDSSON O and LINDGREN R (2010) User involvement in developing mobile and temporarily interconnected systems. *Information Systems Journal* 20(2), pp 119–135.
- HENGST MD and VREEDE G DE (2004) Collaborative Business Engineering: A Decade of Lessons from the Field. *Journal of Management Information Systems* 20(4), pp 85–413.
- HEPSØ V, MONTEIRO E and ROLLAND KH (2009) Ecologies of e-Infrastructures. *Journal of the Association for Information Systems* 10(5), pp 430–446.
- HO VT, ANG S and STRAUB D (2003) When Subordinates Become IT Contractors: Persistent Managerial Expectations in IT Outsourcing. *Information Systems Research* 14(1), pp 66–86.
- HOLMQVIST M and PESSI K (2006) Agility through scenario development and continuous implementation: a global aftermarket logistics case. *European Journal of Information Systems* 15(2), pp 146–158.
- HORTON KS and WOOD-HARPER TA (2006) The shaping of I.T. trajectories: evidence from the U.K. public sector. *European Journal of Information Systems* 15(2), pp 214–224.
- HOVORKA DS and LARSEN KR (2006) Enabling agile adoption practices through network organizations. *European Journal of Information Systems* 15(2), pp 159–168.
- HOWARD-GRENVILLE JA and CARLILE PR (2006) The incompatibility of knowledge regimes: consequences of the material world for cross-domain work. *European Journal of Information Systems* 15(5), pp 473–485.
- HOWCROFT D and LIGHT B (2010) The social shaping of packaged software selection. *Journal of the Association for Information Systems* 11(3), pp 122–148.
- HOWCROFT D and LIGHT B (2006) Reflections on issues of power in packaged software selection. *Information Systems Journal* 16(3), pp 215–235.
- HSU CW (2009) Frame misalignment: interpreting the implementation of information systems security certification in an organization. *European Journal of Information Systems* 18(2), pp 140–150.
- HUANG JC, NEWELL S and PAN SL (2001) The process of global knowledge integration: a case study of a multinational investment bank's Y2K program. *European Journal of Information Systems* 10(3), pp 161–174.
- HUANG R, ZMUD RW and PRICE RL (2010) Influencing the effectiveness of IT governance practices through steering committees and communication policies. *European Journal of Information Systems* 19(3), pp 288–302.
- HUSSAIN ZI and CORNELIUS N (2009) The use of domination and legitimation in information systems implementation. *Information Systems Journal* 19(2), pp 197–224.
- IANNACCI F (2010) When is an information infrastructure? Investigating the emergence of public sector information infrastructures. *European Journal of Information Systems* 19(1), pp 35–48.
- IBBOTT CJ and O'KEEFE RM (2004) Trust, planning and benefits in a global interorganizational system. *Information Systems Journal* 14(2), pp 131–152.
- IBRAHIM M and RIBBERS PM (2009) The impacts of competence-trust and openness-trust on interorganizational systems. *European Journal of Information Systems* 18(3), pp 223–234.
- IRANI Z, SHARIF AM and PETER E. D. LOVE (2001) Transforming failure into success through organisational learning: an analysis of a manufacturing information system. *European Journal of Information Systems* 10(1), pp 55–66.
- IRANI Z, SHARIF AM and PETER E. D. LOVE (2005) Linking knowledge transformation to Information Systems evaluation. *European Journal of Information Systems* 14(3), pp 213–228.
- IVERSEN J and MATHIASSEN L (2003) Cultivation and engineering of a software metrics program. *Information Systems Journal* 13(1), pp 3–19.
- IVERSEN JH, MATHIASSEN L and NIELSEN PA (2004) Managing Risk in Software Process Improvement: An Action Research Approach. *MIS Quarterly* 28(3), pp 395–433.
- JANSON M, CECEZ-KECMANOVIC D and ZUPANCIC J (2007) Prospering in a transition economy through information technology-supported organizational learning. *Information Systems Journal* 17(1), pp 3–36.

- JENSEN TB and AANESTAD M (2007) Hospitality and hostility in hospitals: a case study of an EPR adoption among surgeons. *European Journal of Information Systems* 16(6), pp 672–680.
- JONES S and HUGHES J (2001) Understanding IS evaluation as a complex social process: a case study of a UK local authority. *European Journal of Information Systems* 10(4), pp 189–203.
- JONSSON K, WESTERGREN UH and HOLMSTRÖM J (2008) Technologies for value creation: an exploration of remote diagnostics systems in the manufacturing industry. *Information Systems Journal* 18(3), pp 227–245.
- JOYCE Y. H. LEE and PANTELI N (2010) Business strategic conflict in computer-mediated communication. *European Journal of Information Systems* 19(2), pp 196–208.
- KANG D and SANTHANAM R (2003) A Longitudinal Field Study of Training Practices in a Collaborative Application Environment. *Journal of Management Information Systems* 20(3), pp 257–281.
- KANKANHALLI A, BERNARD C. Y. TAN and WEI K (2006) Conflict and Performance in Global Virtual Teams. *Journal of Management Information Systems* 23(3), pp 237–274.
- KARLSSON F and AGERFALK P (2009) Exploring agile values in method configuration. *European Journal of Information Systems* 18(4), pp 300–316.
- KARSTEN H, LYYTINEN K, HURSKAINEN M and KOSKELAINEN T (2001) Crossing boundaries and conscripting participation: representing and integrating knowledge in a paper machinery project. *European Journal of Information Systems* 10(2), pp 89–98.
- KARTSEVA V, HULSTIJN J, GORDIJN J and TAN Y (2010) Control patterns in a health-care network. *European Journal of Information Systems* 19(3), pp 320–343.
- KAUTZ K and NIELSEN PA (2004) Understanding the implementation of software process improvement innovations in software organizations. *Information Systems Journal* 14(1), pp 3–22.
- KERN T and WILLCOCKS LP (2002) Exploring relationships in information technology outsourcing: the interaction approach. *European Journal of Information Systems* 11(1), pp 3–19.
- KHOO H and ROBEY D (2007) Deciding to upgrade packaged software: a comparative case study of motives, contingencies and dependencies. *European Journal of Information Systems* 16(5), pp 555–567.
- KHOUMBATI K, THEMISTOCLEOUS M and IRANI Z (2006) Evaluating the Adoption of Enterprise Application Integration in Health-Care Organizations. *Journal of Management Information Systems* 22(4), pp 69–108.
- KIETZMANN J (2008) Interactive innovation of technology for mobile work. *European Journal of Information Systems* 17(3), pp 305–320.
- KIRSCH LJ (2004) Deploying Common Systems Globally: The Dynamics of Control. *Information Systems Research* 15(4), pp 374–395.
- KOCK N (2001) Asynchronous and distributed process improvement: the role of collaborative technologies. *Information Systems Journal* 11(2), pp 87–110.
- KOH C, ANG S and STRAUB DW (2004) IT Outsourcing Success: A Psychological Contract Perspective. *Information Systems Research* 15(4), pp 356–373.
- KOHLI R and KETTINGER WJ (2004) Informing the Clan: Controlling Physicians' Costs and Outcomes. *MIS Quarterly* 28(3), pp 363–394.
- KOTLARSKY J and OSHRI I (2005) Social ties, knowledge sharing and successful collaboration in globally distributed system development projects. *European Journal of Information Systems* 14(1), pp 37–48.
- KVASNY L and KEIL M (2006) The challenges of redressing the digital divide: a tale of two US cities. *Information Systems Journal* 16(1), pp 23–53.
- LAM W (2005) Investigating success factors in enterprise application integration: a case-driven analysis. *European Journal of Information Systems* 14(2), pp 175–187.
- LAMB R and KLING R (2003) Reconceptualizing Users as Social Actors in Information Systems Research. *MIS Quarterly* 27(2), pp 197–235.
- LAPOINTE L and RIVARD S (2005) A Multilevel Model of Resistance to Information Technology Implementation. *MIS Quarterly* 29(3), pp 461–491.

- LEE G and WEIDONG XIA: TOWARD AGILE (2010) An Integrated Analysis of Quantitative and Qualitative Field Data on Software Development Agility. *MIS Quarterly* 34(1), pp 87–114.
- LEE YW (2003) Crafting Rules: Context-Reflective Data Quality Problem Solving. *Journal of Management Information Systems* 20(3), pp 93–119.
- LEGNER C and SCHEMM J (2008) Toward the Inter-organizational Product Information Supply Chain - Evidence from the Retail and Consumer Goods Industries. *Journal of the Association for Information Systems* 9(4), pp 119-150.
- LEIMEISTER JM, EBNER W and KRCCMAR H (2005) Design, Implementation, and Evaluation of Trust-Supporting Components in Virtual Communities for Patients. *Journal of Management Information Systems* 21(4), pp 101–135.
- LEIMEISTER JM, HUBE M, BRETSCHEIDER U and KRCCMAR H (2009) Leveraging Crowdsourcing: Activation-Supporting Components for IT-Based Ideas Competition. *Journal of Management Information Systems* 26(1), pp 197–224.
- LEONARDI PM and BAILEY DE (2008) Transformational Technologies and the Creation of New Work Practices: Making Implicit Knowledge Explicit in Task-Based Offshoring. *MIS Quarterly* 32(2), pp 411–436.
- LESCA N and CARON-FASAN M (2008) Strategic scanning project failure and abandonment factors: lessons learned. *European Journal of Information Systems* 17(4), pp 371–386.
- LEVINA N (2005) Collaborating on Multiparty Information Systems Development Projects: A Collective Reflection-in-Action View. *Information Systems Research* 16(2), pp 109–130.
- LEVINA N and ROSS JW (2003) From the Vendor's Perspective: Exploring the Value Proposition in Information Technology Outsourcing. *MIS Quarterly* 27(3), pp 331–364.
- LEVINA N and VAAST E (2005) The Emergence of Boundary Spanning Competence in Practice: Implications for Implementation and Use of Information Systems. *MIS Quarterly* 29(2), pp 335–363.
- LEVINA N and VAAST E (2006) Turning a Community into a Market: A Practice Perspective on Information Technology Use in Boundary Spanning. *Journal of Management Information Systems* 22(4), pp 13–37.
- LEVINA N and VAAST E (2008) Innovating or Doing as Told? Status Differences and Overlapping Boundaries in Offshore Collaboration. *MIS Quarterly* 32(2), pp 307–332.
- LEVY M, LOEBBECKE C and POWELL P (2003) SMEs, co-opetition and knowledge sharing: the role of information systems. *European Journal of Information Systems* 12(1), pp 3–17.
- LI T, VAN HECK E and VERVEST P (2009) Information capability and value creation strategy: advancing revenue management through mobile ticketing technologies. *European Journal of Information Systems* 18(1), pp 38–51.
- LIN A and SILVA L (2005) The social and political construction of technological frames. *European Journal of Information Systems* 14(1), pp 49–59.
- LINDGREN R, ANDERSSON M and HENFRIDSSON O (2008) Multi-contextuality in boundary-spanning practices. *Information Systems Journal* 18(6), pp 641–661.
- LINDGREN R, HENFRIDSSON O and SCHULTZE U (2004) Design Principles for Competence Management Systems: A Synthesis of an Action Research Study. *MIS Quarterly* 28(3), pp 435–472.
- LINDGREN R, STENMARK D and LJUNGBERG J (2003) Rethinking competence systems for knowledge-based on organizations. *European Journal of Information Systems* 12(1), pp 18–29.
- LOEBBECKE C (2007) Use of innovative content integration information technology at the point of sale. *European Journal of Information Systems* 16(3), pp 228–236.
- LUNA-REYES LF, ZHANG J, GIL-GARCIA JR and CRESSWELL AM (2005) Information systems development as emergent socio-technical change: a practice approach. *European Journal of Information Systems* 14(1), pp 93–105.
- LYNCH T and GREGOR S (2004) User participation in decision support systems development: influencing system outcomes. *European Journal of Information Systems* 13(4), pp 286–301.
- LYYTINEN K and ROSE GM (2003) The Disruptive Nature of Information Technology Innovations: The Case of Internet Computing in Systems Development Organizations. *MIS Quarterly* 27(4), pp 557–595.

- LYYTINEN K and ROSE GM (2006) Information system development agility as organizational learning. *European Journal of Information Systems* 15(2), pp 183–199.
- MACKAY N, PARENT M and GEMINO A (2004) A model of electronic commerce adoption by small voluntary organizations. *European Journal of Information Systems* 13(2), pp 147–159.
- MADON S (2005) Governance lessons from the experience of telecentres in Kerala. *European Journal of Information Systems* 14(4), pp 401–416.
- MADSEN S, KAUTZ K and VIDGEN R (2006) A framework for understanding how a unique and local IS development method emerges in practice. *European Journal of Information Systems* 15(2), pp 225–238.
- MAHRER H and KRIMMER R (2005) Towards the enhancement of e-democracy: identifying the notion of the 'middleman paradox'. *Information Systems Journal* 15(1), pp 27–42.
- MÄHRING M, KEIL M, MATHIASSEN L and PRIES-HEJE J (2008) Making IT Project De-Escalation Happen: An Exploration into Key Roles. *Journal of the Association for Information Systems* 9(8), pp 462–496.
- MALDONADO E (2010) The Process of Introducing FLOSS in the Public Administration: The Case of Venezuela. *Journal of the Association for Information Systems* 11(11), pp 756–783.
- MALHOTRA A, MAJCHRZAK A, CARMAN R and LOTT V (2001) Radical Innovation Without Collocation a Case Study at Boeing-Rocketdyne. *MIS Quarterly* 25(2), pp 229–249.
- MANGALARAJ G, MAHAPATRA R and NERUR S (2009) Acceptance of software process innovations – the case of extreme programming. *European Journal of Information Systems* 18(4), pp 344–354.
- MANTZANA V, THEMISTOCLEOUS M, IRANI Z and MORABITO V (2007) Identifying healthcare actors involved in the adoption of information systems. *European Journal of Information Systems* 16(1), pp 91–102.
- MARBLE RP (2004) Technological switchbacks: the transition to Western information systems in privatised firms of the former East Germany. *European Journal of Information Systems* 13(2), pp 115–132.
- MARKUS ML, STEINFELD CW and WIGAND RT (2006) Industry-Wide Information Systems Standardization as Collective Action: The Case of the U.S. Residential Mortgage Industry. *MIS Quarterly* 30(Special Issue), pp S.439–465.
- MASSEY AP, MONTOYA-WEISS MM and O'DRISCOLL TM (2002) Knowledge Management in Pursuit of Performance: Insights from Nortel Networks. *MIS Quarterly* 3pp 269–289.
- MCAVOY J and BUTLER T (2009) The role of project management in ineffective decision making within Agile software development projects. *European Journal of Information Systems* 18(4), pp 372–383.
- MCBRIDE N (2005) Chaos theory as a model for interpreting information systems in organizations. *Information Systems Journal* 15(3), pp 233–254.
- MCGRATH K (2002) The Golden Circle: a way of arguing and acting about technology in the London Ambulance Service. *European Journal of Information Systems* 11(4), pp 251–266.
- MEHTA M and HIRSCHHEIM R (2007) Strategic Alignment In Mergers And Acquisitions: Theorizing IS Integration Decision making. *Journal of the Association for Information Systems* 8(3), pp 143–174.
- MEISSONIER R and HOUZÉ E (2010) Toward an 'IT Conflict-Resistance Theory': action research during IT pre-implementation. *European Journal of Information Systems* 19(5), pp 540–561.
- MEKONNEN SM and SAHAY S (2008) An institutional analysis on the dynamics of the interaction between standardizing and scaling processes: a case study from Ethiopia. *European Journal of Information Systems* 17(3), pp 279–289.
- MESO P, MUSA P, STRAUB D and MBARIKA V (2009) Information infrastructure, governance, and socio-economic development in developing countries. *European Journal of Information Systems* 18(1), pp 52–65.
- MIDDLETON CA and CUKIER W (2006) Is mobile email functional or dysfunctional? Two perspectives on mobile email usage. *European Journal of Information Systems* 15(3), pp 252–260.
- MILLERAND F and BAKER KS (2010) Who are the users? Who are the developers? Webs of users and developers in the development process of a technical standard. *Information Systems Journal* 20(2), pp 137–161.

- MISCIONE G (2007) Telemedicine in the Upper Amazon: Interplay with Local Health Care Practices. *MIS Quarterly* 31(2), pp 403–425.
- MLCAKOVA A and WHITLEY EA (2004) Configuring peer-to-peer software: an empirical study of how users react to the regulatory features of software. *European Journal of Information Systems* 13(2), pp 95–102.
- MOLLA A, HEEKS R and BALCELLS I (2006) Adding clicks to bricks: a case study of e-commerce adoption by a Catalan small retailer. *European Journal of Information Systems* 15(4), pp 424–438.
- MONTAZEMI AR, SIAM JJ and ESFAHANIPOUR A (2008) Effect of Network Relations on the Adoption of Electronic Trading Systems. *Journal of Management Information Systems* 25(1), pp 233–266.
- MURPHY KE and SIMON SJ (2002) Intangible benefits valuation in ERP projects. *Information Systems Journal* 12(4), pp 301–320.
- MUSTONEN-OLLILA E and LYYTINEN K (2003) Why organizations adopt information system process innovations: a longitudinal study using Diffusion of Innovation theory. *Information Systems Journal* 13(3), pp 275–297.
- MUSTONEN-OLLILA E and LYYTINEN K (2004) How organizations adopt information system process innovations: a longitudinal analysis. *European Journal of Information Systems* 13(1), pp 35–51.
- NEWELL S and EDELMAN LF (2008) Developing a dynamic project learning and cross-project learning capability: synthesizing two perspectives. *Information Systems Journal* 18(6), pp 567–591.
- NEWMAN M and WESTRUP C (2005) Making ERPs work: accountants and the introduction of ERP systems. *European Journal of Information Systems* 14(3), pp 258–272.
- NEWMAN M and ZHAO Y (2008) The process of enterprise resource planning implementation and business process re-engineering: tales from two Chinese small and medium-sized enterprises. *Information Systems Journal* 18(4), pp 405–426.
- NGWENYAMA O and NØRBJERG J (2010) Software process improvement with weak management support: an analysis of the dynamics of intra-organizational alliances in IS change initiatives. *European Journal of Information Systems* 19(3), pp 303–319.
- NICKERSON JV and ZUR MUEHLEN M (2006) The Ecology of Standards Processes: Insights from Internet Standard Making. *MIS Quarterly* 30(Special Issue), pp 467–488.
- NIDUMOLU SR, SUBRAMANI M and ALDRICH A (2001) Situated Learning and the Situated Knowledge Web: Exploring the Ground Beneath Knowledge Management. *Journal of Management Information Systems* 18(1), pp S.115-150.
- NISSEN ME (2005) Dynamic Knowledge Patterns to Inform Design: A Field Study of Knowledge Stocks and Flows in an Extreme Organization. *Journal of Management Information Systems* 22(3), pp 225–263.
- NORDHEIM S and PÄIVÄRINTA T (2006) Implementing enterprise content management: from evolution through strategy to contradictions out-of-the-box. *European Journal of Information Systems* 15(6), pp 648–662.
- O'REILLY P and FINNEGAN P (2010) Intermediaries in inter-organisational networks: building a theory of electronic marketplace performance. *European Journal of Information Systems* 19(4), pp 462–480.
- OATES BJ and FITZGERALD B (2007) Multi-metaphor method: organizational metaphors in information systems development. *Information Systems Journal* 17(4), pp 421–449.
- OLSEN KA and SÆTRE P (2007) IT for niche companies: is an ERP system the solution? *Information Systems Journal* 17(1), pp 37–58.
- OLSSON HH, CONCHÚIR EÓ, AGERFALK PJ and FITZGERALD B (2008) Two-Stage Offshoring: An Investigation of the Irish Bridge. *MIS Quarterly* 32(2), pp 257–279.
- OSHRI I, VAN FENEMA P and KOTLARSKY J (2008) Knowledge transfer in globally distributed teams: the role of transactive memory. *Information Systems Journal* 18(6), pp 593–616.
- ØSTERLUND C (2007) Genre Combinations: A Window into Dynamic Communication Practices. *Journal of Management Information Systems* 23(4), pp 81–108.
- PÄIVÄRINTA T, SEIN MK and PELTOLA T (2010) From ideals towards practice: paradigmatic mismatches and drifts in method deployment. *Information Systems Journal* 20(5), pp 481–516.

- PAN G, PAN SL, NEWMAN M and FLYNN D (2006) Escalation and de-escalation of commitment: a commitment transformation analysis of an e-government project. *Information Systems Journal* 16(1), pp 3–21.
- PAUL DL (2006) Collaborative Activities in Virtual Settings: A Knowledge Management Perspective of Telemedicine. *Journal of Management Information Systems* 22(4), pp 143–176.
- PAUL DL, MCDANIEL RR and [NACHNAME NICHT VORHANDEN], JR (2004) A Field Study of the Effect of Interpersonal Trust on Virtual Collaborative Relationship Performance. *MIS Quarterly* 28(2), pp 183–227.
- PAUL W. L. VLAAR, PAUL C. VAN FENEMA and TIWARI V (2008) Cocreating Understanding and Value in Distributed Work: How Members of Onsite and Offshore Vendor Teams Give, Make, Demand, and Break Sense. *MIS Quarterly* 32(2), pp 227–255.
- PAULEEN DJ (2003) An Inductively Derived Model of Leader-Initiated Relationship Building with Virtual Team Members. *Journal of Management Information Systems* 20(3), pp 227–256.
- PAWLOWSKI SD and ROBEY D (2004) Bridging User Organizations: Knowledge Brokering and the Work of Information Technology Professionals. *MIS Quarterly* 28(4), pp 645–672.
- PAYTON FC and KIWANUKA-TONDO J (2009) Contemplating public policy in HIV/AIDS online content, then where is the technology spirit? *European Journal of Information Systems* 18(3), pp 192–204.
- PEPPARD J (2001) Bridging the gap between the IS organization and the rest of the business: plotting a route. *Information Systems Journal* 11(3), pp 249–270.
- POLTROCK S and HANDEL M (2010) Models of Collaboration as the Foundation for Collaboration Technologies. *Journal of Management Information Systems* 27(1), pp 97–122.
- PRIETO IM and EASTERBY-SMITH M (2006) Dynamic capabilities and the role of organizational knowledge: an exploration. *European Journal of Information Systems* 15(5), pp 500–510.
- PUHAKAINEN P and SIPONEN M (2010) Improving Employees' Compliance through Information Systems Security Training: An Action Research Study. *MIS Quarterly* 34(4), pp 757–778.
- PURI SK (2007) Integrating Scientific with Indigenous Knowledge: Constructing Knowledge Alliances for Land Management in India. *MIS Quarterly* 31(2), pp 355–379.
- RAMASUBBU N, MITHAS S, KRISHNAN MS and KEMERER CF (2008) Work Dispersion, Process-Based Learning, and Offshore Software Development Performance. *MIS Quarterly* 32(2), pp 437–458.
- RAMESH B, CAOT L and BASKERVILLE R (2010) Agile requirements engineering practices and challenges: an empirical study. *Information Systems Journal* 20(5), pp 449–480.
- RECKER J, INDULSKA M, ROSEMANN M and GREEN P (2010) The ontological deficiencies of process modeling in practice. *European Journal of Information Systems* 19(5), pp 501–525.
- REN Y, KIESLER S and FUSSELL SR (2008) Multiple Group Coordination in Complex and Dynamic Task Environments: Interruptions, Coping Mechanisms, and Technology Recommendations. *Journal of Management Information Systems* 25(1), pp 105–130.
- RIBES D and FINHOLT TA (2009) The Long Now of Technology Infrastructure: Articulating Tensions in Development. *Journal of the Association for Information Systems* 10(5), pp 375–398.
- ROBEY D, ROSS JW and BOUDREAU M (2002) Learning to Implement Enterprise Systems: An Exploratory Study of the Dialectics of Change. *Journal of Management Information Systems* 19(1), pp 17–46.
- RODÓN J and SESÉ F (2010) Analysing 1015 adoption through structural contradictions. *European Journal of Information Systems* 19(6), pp 637–648.
- RUKANOVA B, VAN STIJN E, HENRIKSEN HZ, BAIDA Z and TAN Y (2009) Understanding the influence of multiple levels of governments on the development of inter-organizational systems. *European Journal of Information Systems* 18(5), pp 387–408.
- RYAN G and VALVERDE M (2006) Waiting in line for online services: a qualitative study of the user's perspective. *Information Systems Journal* 16(2), pp 181–211.
- SAHAY S, MONTEIRO E and AANESTAD M (2009) Journal of the Association for Information Systems Configurable Politics and Asymmetric Integration: Health e-Infrastructures in India. *Journal of the Association for Information Systems* 10(5), pp 399–414.

- SANTHANAM R, SELIGMAN L and KANG D (2007) Postimplementation Knowledge Transfers to Users and Information Technology Professionals. *Journal of Management Information Systems* 24(1), pp 171–199.
- SARKER S (2009) Exploring Agility in Distributed Information Systems Development Teams: An Interpretive Study in an Offshoring Context. *Information Systems Research* 20(3), pp 440–461.
- SARKER S and LEE AS (2001) Using A Positivist Case Research Methodology To Test Three Competing Theories-In-Use Of Business Process Redesign. *Journal of the Association for Information Systems* 2(1), pp Article 7.
- SARKER S, SARKER S and SIDOROVA A (2006) Understanding Business Process Change Failure: An Actor-Network Perspective. *Journal of Management Information Systems* 23(1), pp 51–86.
- SARKKINEN J and KARSTEN H (2005) Verbal and visual representations in task redesign: how different viewpoints enter into information systems design discussions. *Information Systems Journal* 15(3), pp 181–211.
- SCHEEPERS R (2006) A conceptual framework for the implementation of enterprise information portals in large organizations. *European Journal of Information Systems* 15(6), pp 635–647.
- SCHEEPERS R, SCHEEPERS H and NGWENYAMA OK (2006) Contextual influences on user satisfaction with mobile computing: findings from two healthcare organizations. *European Journal of Information Systems* 15(3), pp 261–268.
- SCHULTZE U and ORLIKOWSKI WJ (2004) A Practice Perspective on Technology-Mediated Network Relations: The Use of Internet-Based Self-Serve Technologies. *Information Systems Research* 15(1), pp 87–106.
- SCHWEITZER L and DUXBURY L (2010) Conceptualizing and measuring the virtuality of teams. *Information Systems Journal* 20(3), pp 267–295.
- SELTSIKAS P and O'KEEFE RM (2010) Expectations and outcomes in electronic identity management: the role of trust and public value. *European Journal of Information Systems* 19(1), pp 93–103.
- SERAPEIMIDIS V and SMITHSON S (2003) Information systems evaluation as an organizational institution – experience from a case study. *Information Systems Journal* 13(3), pp 251–274.
- SHAFT TM, ALBERT LJ and JASPERSON JS (2008) Managing change in an information systems development organization: understanding developer transitions from a structured to an object-oriented development environment. *Information Systems Journal* 18(3), pp 275–297.
- SHANG S and SEDDON PB (2002) Assessing and managing the benefits of enterprise systems: the business manager's perspective. *Information Systems Journal* 12(4), pp 271–299.
- SHARIF AM, IRANI Z and PETER E. D. LOVE (2005) Integrating ERP using EAI: a model for post hoc evaluation. *European Journal of Information Systems* 14(2), pp 162–174.
- SHAW DR (2007) Manchester United Football Club: developing a Network Orchestration Model. *European Journal of Information Systems* 16(5), pp 628–642.
- SHERIF K and MENON NM (2004) Managing Technology and Administration Innovations: Four Case Studies on Software Reuse. *Information Systems Journal* 5(7), pp 247–281.
- SHERIF K, ZMUD RW and BROWNE GJ (2006) Managing Peer-to-Peer Conflicts in Disruptive Information Technology Innovations: The Case of Software Reuse. *MIS Quarterly* 30(2), pp 339–356.
- SHIN B (2003) An Exploratory Investigation of System Success Factors in Data Warehousing. *Journal of the Association for Information Systems* 4(1), pp 141–170.
- SIA SK and SOH C (2007) An assessment of package–organization misalignment: institutional and ontological structures. *European Journal of Information Systems* 16(5), pp 568–583.
- SILVA L and BACKHOUSE J (2003) The Circuits-of-Power Framework for Studying Power in Institutionalization of Information Systems. *Journal of the Association for Information Systems* 4(6), pp 294–336.
- SILVA L and RUDY HIRSCHHEIM: FIGHTING AGAINST WINDMILLS (2007) Strategic Information Systems and Organizational Deep Structures. *MIS Quarterly* 31(2), pp 327–354.
- SIMON C. H. CHAN and ERIC W. T. NGAI (2007) A qualitative study of information technology adoption: how ten organizations adopted Web-based training. *Information Systems Journal* 17(3), pp 289–315.

- SIPONEN M, BASKERVILLE R and HEIKKA J (2006) A design theory for secure information systems design methods. *Journal of the Association for Information Systems* 7(11), pp 725–770.
- SLAUGHTER SA and KIRSCH LJ (2006) The Effectiveness of Knowledge Transfer Portfolios in Software Process Improvement: A Field Study. *Information Systems Research* 17(3), pp 301–320.
- SLAUGHTER SA, LEVINE L, RAMESH B and PRIES-HEJE J (2006) Aligning Software Processes with Strategy. *MIS Quarterly* 30(4), pp 891–918.
- SMITH S, WINCHESTER D, BUNKER D and JAMIESON R (2010) Circuits of Power: A Study of Mandated Compliance to an Information Systems Security De Jure Standard in a Government Organization. *MIS Quarterly* 34(3), pp 463–486.
- SMOLANDER K, ROSSI M and PURAO S (2008) Software architectures: Blueprint, Literature, Language or Decision? *European Journal of Information Systems* 17(6), pp 575–588.
- STACEY P and NANDHAKUMAR J (2009) A temporal perspective of the computer game development process. *Information Systems Journal* 19(5), pp 479–497.
- STAEHR L (2010) Understanding the role of managerial agency in achieving business benefits from ERP systems. *Information Systems Journal* 20(3), pp 213–238.
- STREET CT and MEISTER DB (2004) Small Business Growth and Internal Transparency: The Role of Information Systems. *MIS Quarterly* 28(3), pp 473–506.
- STRONG DM and VOLKOFF O (2010) Understanding Organization-Enterprise System Fit: A Path to Theorizing the Information Technology Artifact. *MIS Quarterly* 34(4), pp 731–756.
- SUSSMAN SW and SIEGAL WS (2003) Informational Influence in Organizations: An Integrated Approach to Knowledge Adoption. *Information Systems Research* 14(1), pp 47–65.
- SUTANTO J, KANKANHALLI A, TAY J, RAMAN KS and BERNARD C. Y. TAN (2008) Change Management in Interorganizational Systems for the Public. *Journal of Management Information Systems* 25(3), pp 133–175.
- SYKES TA, VENKATESH V and GOSAIN S (2009) Model of Acceptance with Peer Support: A Social Network to Understand Employees' System Use. *MIS Quarterly* 33(2), pp 371–393.
- TAN CW and PAN SL (2003) Managing e-transformation in the public sector: an e-government study of the Inland Revenue Authority of Singapore (IRAS). *European Journal of Information Systems* 12(4), pp 269–281.
- THANASANKIT T (2002) Requirements engineering—exploring the influence of power and Thai values. *European Journal of Information Systems* 11(2), pp 128–141.
- THIESSE F, AL-KASSAB J and FLEISCH E (2009) Understanding the value of integrated RFID systems: a case study from apparel retail. *European Journal of Information Systems* 18(6), pp 592–614.
- TOPI H, LUCAS W and BABAIAN T (2006) Using informal notes for sharing corporate technology know-how. *European Journal of Information Systems* 15(5), pp 486–499.
- TRAUTH EM, QUESENBERRY JL and HUANG H (2009) Retaining women in the U.S. IT workforce: theorizing the influence of organizational factors. *European Journal of Information Systems* 18(5), pp 476–497.
- VAAST E and WALSHAM G (2009) Trans-Situated Learning: Supporting a Network of Practice with an Information Infrastructure. *Information Systems Research* 20(4), pp 547–564.
- VAN AKKEREN J and ROWLANDS B (2007) An epidemic of pain in an Australian radiology practice. *European Journal of Information Systems* 16(6), pp 695–711.
- VAN OOSTERHOUT M, WAARTS E and VAN HILLEGERSBERG J (2006) Change factors requiring agility and implications for IT. *European Journal of Information Systems* 15(2), pp 132–145.
- VANNOY SA and SALAM AF (2010) Managerial Interpretations of the Role of Information Systems in Competitive Actions and Firm Performance: A Grounded Theory Investigation. *Information Systems Research* 21(3), pp 496–515.
- VENTERS W and WOOD B (2007) Degenerative structures that inhibit the emergence of communities of practice: a case study of knowledge management in the British Council. *Information Systems Journal* 17(4), pp 349–368.

- VIDGEN R and WANG X (2009) Coevolving Systems and the Organization of Agile Software Development. *Information Systems Research* 20(3), pp 355–376.
- VIDGEN R (2002) Constructing a web information system development methodology. *Information Systems Journal* 12(3), pp 247–261.
- VITHARANA P, KING J and CHAPMAN HS (2010) Impact of Internal Open Source Development on Reuse: Participatory Reuse in Action. *Journal of Management Information Systems* 27(2), pp 277–304.
- VOLKOFF O, STRONG DM and ELMES MB (2005) Understanding enterprise systems-enabled integration. *European Journal of Information Systems* 14(2), pp 110–120.
- WAGNER C and MAJCHRZAK A (2006) Enabling Customer-Centricity Using Wikis and the Wiki Way. *Journal of Management Information Systems* 23(3), pp 17–43.
- WAGNER EL and NEWELL S (2007) Exploring the importance of participation in the post-implementation period of an ES project: A neglected area. *Journal of the Association for Information Systems* 8(10), pp 508–524.
- WAGNER EL, NEWELL S and PICCOLI G (2010) Understanding Project Survival in an ES Environment: A Sociomaterial Practice Perspective. *Journal of the Association for Information Systems* 11(5), pp 276–297.
- WALES RC, SHALIN VL and BASS DS (2007) Requesting Distant Robotic Action: An Ontology for Naming and Action Identification for Planning on the Mars Exploration Rover Mission. *Journal of the Association for Information Systems* 8(2), pp 75–104.
- WAMBA SF and CHATFIELD AT (2009) A contingency model for creating value from RFID supply chain network projects in logistics and manufacturing environments. *European Journal of Information Systems* 18(6), pp 615–636.
- WATSON-MANHEIM MB and BÉLANGER F (2007) Communication Media Repertoires: Dealing with the Multiplicity of Media Choices. *MIS Quarterly* 31(2), pp 267–293.
- WEEDMAN J (2008) Client as designer in collaborative design science research projects: what does social science design theory tell us? *European Journal of Information Systems* 17(5), pp 476–488.
- WEI H, ERIC T. G. WANG and JU P (2005) Understanding misalignment and cascading change of ERP implementation: a stage view of process analysis. *European Journal of Information Systems* 14(4), pp 324–334.
- WESTRUP C and LIU W (2008) Both global and local: ICTs and joint ventures in China. *Information Systems Journal* 18(4), pp 427–443.
- WIEGAND RT, STEINFELD CW and MARKUS ML (2005) Information Technology Standards Choices and Industry Structure Outcomes: The Case of the U.S. Home Mortgage Industry. *Journal of Management Information Systems* 22(2), pp 165–191.
- WILSON M and HOWCROFT D (2002) Re-conceptualising failure: social shaping meets IS research. *European Journal of Information Systems* 11(4), pp 236–250.
- WIREDU GO and SØRENSEN C (2006) The dynamics of control and mobile computing in distributed activities. *European Journal of Information Systems* 15(3), pp 307–319.
- WORK B (2002) Patterns of software quality management in TickIT certified firms. *European Journal of Information Systems* 11(1), pp 61–73.
- XU P and RAMESH B (2007) Software Process Tailoring: An Empirical Investigation. *Journal of Management Information Systems* 24(2), pp 293–328.
- XUE Y, LIANG H and BOULTON WR (2008) Information Technology Governance in Information Technology Investment Decision Processes. The Impact of Investment Characteristics, External Environment, and Internal Context. *MIS Quarterly* 32(1), pp 67–96.
- YOO Y, LYYTINEN K and HEO D (2007) Closing the gap: towards a process model of post-merger knowledge sharing. *Information Systems Journal* 17(4), pp 321–347.
- ZHANG J and FAERMAN SR (2007) Distributed leadership in the development of a knowledge sharing system. *European Journal of Information Systems* 16(4), pp 479–493.